

## Here is how to schedule a fingerprinting appointment:

- 1. When it is time for an applicant to be fingerprinted, direct them to log onto the www.fieldprintflorida.com website to schedule their appointment.
- 2. Click "Schedule An Appointment".
- 3. Applicants will create a secure username/password and enter the Fieldprint scheduling system.
- 4. In the Reason why you need to be fingerprinted screen; the applicant will select from the drop down menu: Florida Department of Health- Division of Medical Quality (MQA)
- 5. The applicant will provide their contact and demographic info. The information requested on the scheduling site is the information required by FDLE/FBI in order to process the criminal search. This is the same information required to be completed by the representative on "the old" ink hard cards.
- From this point forward the website will prompt the representative for the required information to find a local collection facility and schedule an appointment. Instructions, directions, maps, and photos will all be provided directly online.
- 7. If the representative has any issues or questions, they may contact our customer service team at (800) 799-1067 or at <a href="mailto:CustomerService@fieldprint.com">CustomerService@fieldprint.com</a>. They may also select the "Contact Us" link on the website.